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Purpose and Scope

As a chemical wholesaler, Intermarc B.V. is committed to supplying safe, compliant, and high-quality products to our customers across various industrial sectors. This Quality Policy forms the foundation of our quality management system in accordance with ISO 9001:2015 and applies to all our activities, processes, and employees.

Our Quality Objectives

We strive to:

- Consistently meet the requirements, expectations, and specifications of our customers;
- Comply with applicable laws and regulations, including, but not limited to, REACH, CLP, and ADR. We actively monitor changes in relevant legislation and implement them in our processes in a timely manner;
- Be a reliable and efficient link in the chemical products supply chain.

Our Commitments

We are committed to:

- Continual improvement of our quality management system and business processes;
- Safe and responsible handling of chemicals, including storage, handling, labeling, and transportation;
- Risk-based thinking and working practices to prevent quality deviations, incidents, and non-conformities;
- Transparent communication with customers, suppliers, and other stakeholders;
- Supplier evaluations to ensure the quality and safety of procured chemicals;
- The availability of adequate resources, including employee training, suitable facilities, and modern technology.

Employees & Competence

We recognize that motivated, knowledgeable, and engaged employees are essential to our success. Therefore, we ensure:

- Targeted training in quality, safety, and regulatory compliance;
- Clear responsibilities and authorities throughout the organization;
- A culture in which improvement initiatives are encouraged and valued.

Sustainability & ESG

Intermarc B.V. recognizes its responsibility within the chemical value chain and is committed to:

- Responsible sourcing of products through qualified and assessed suppliers;
- Transparency regarding product origin, composition, and compliance;
- Promoting sustainable alternatives and circular raw materials wherever possible;
- Reducing environmental impact through optimization of logistics and the supply chain;
- Compliance with ethical trading principles and international guidelines for corporate social responsibility;
- Continually improving our ESG performance and monitoring relevant sustainability indicators.



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Investments and Resources

Intermarc B.V. makes ongoing investments in:

- Education and training of employees in the areas of quality, safety, and regulatory compliance;
- Digital systems for documentation, traceability, and compliance monitoring;
- Optimization of logistics processes and supply chain reliability;
- Enhancement of IT security and data integrity;
- Sustainable and safe storage and transportation solutions.

These investments support our long-term strategy and strengthen our position as a reliable trading partner.

Customer Focus

The customer is at the center of everything we do. We measure customer satisfaction, respond proactively to feedback, and strive to build long-term relationships based on reliability, quality, and service.

Review & Improvement

This policy statement is:

- Reviewed annually as part of the Management Review process;
- Communicated to all employees;
- Made available to external interested parties.

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Director/Managing Director: B. van Woerkom, C. van Woerkom, P. van Woerkom
Intermarc B.V.